



# WOODHOUSE INTERNATIONAL

## Quality Policy

**“Woodhouse International is fully committed to providing oilfield equipment, supplies & quality services which meet or where possible, exceed our customer’s expectations at all times. This is, and will be achieved, by the constant application of good business practices, and by a commitment to continual improvement through the framework of an effective Quality Management System.”**

To achieve and implement this policy, Woodhouse International commits to:

- Maintaining a Quality Management System in accordance with ISO 9001: 2015 and API Q1 9<sup>th</sup> edition, which is appropriate to our business, promotes the awareness and understanding of quality issues, encourages participation and involvement and is adhered to by all members of staff.
- Maintain high standards of service in all areas of our business, which will in turn assist us in achieving required quality and consistency throughout the Company.
- To ensure that the employees are competent and are adequately trained to run the processes to ensure customer satisfaction.
- Apply adequate controls to ensure that equipment and supplies are fit for purpose; comply with specified customer and other requirements.
- The continual improvement and evaluation of work practices and procedures through identification and management of company quality objectives and measurement, monitoring and analysis of key processes in order to effectively implement improvements, which are beneficial to the demands of the business, our staff, and our customers and suppliers.

This policy shall be reviewed annually and is available for all interested parties.

  
**Tim Percy**  
**Managing Director**  
**Woodhouse International**



Note: Electronic copies are approved within Q-Pulse. Any printed copies, except for those signed, framed and displayed throughout the company are uncontrolled.